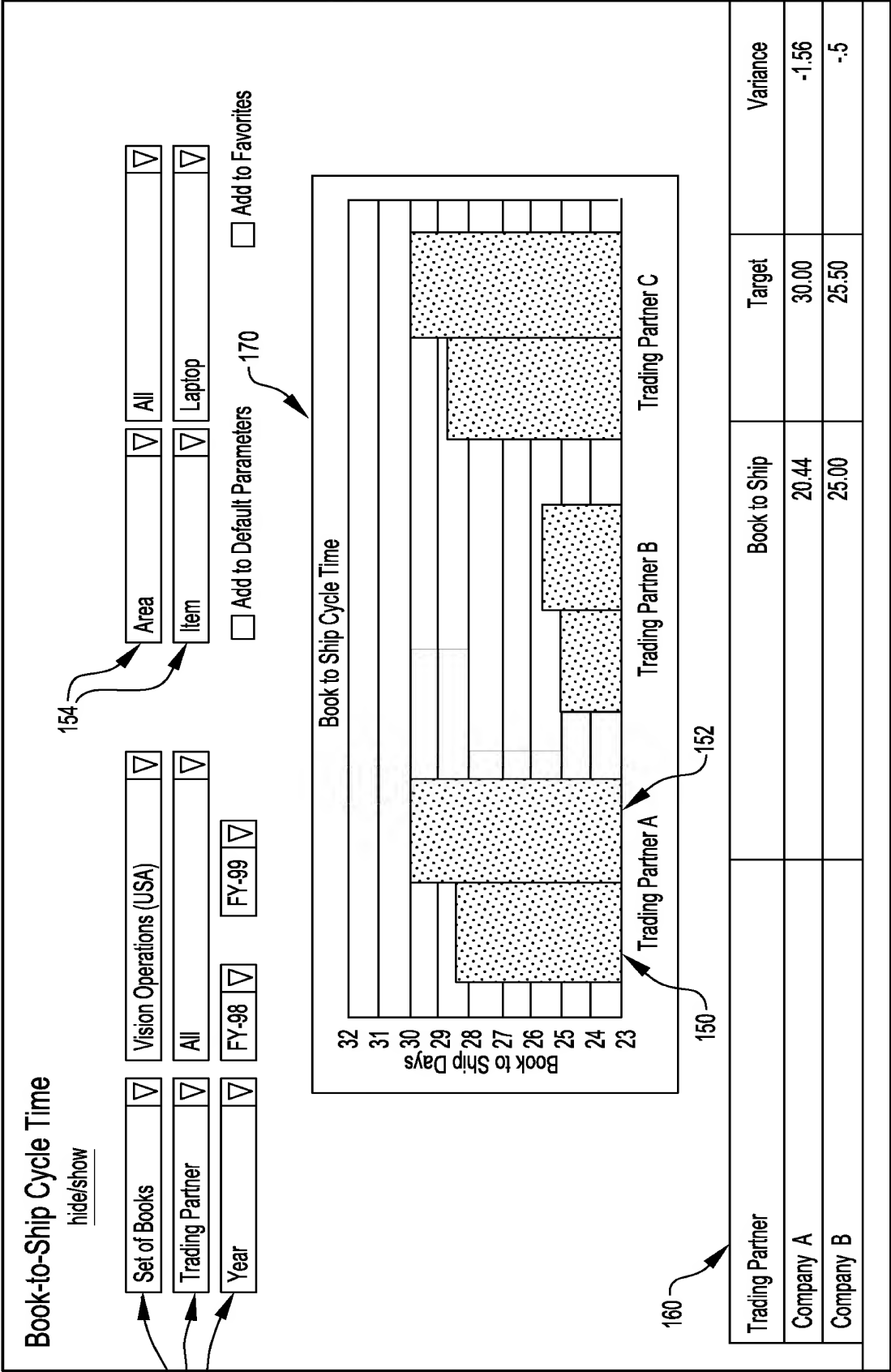


APPENDIX

FIG. 1
(Prior Art)



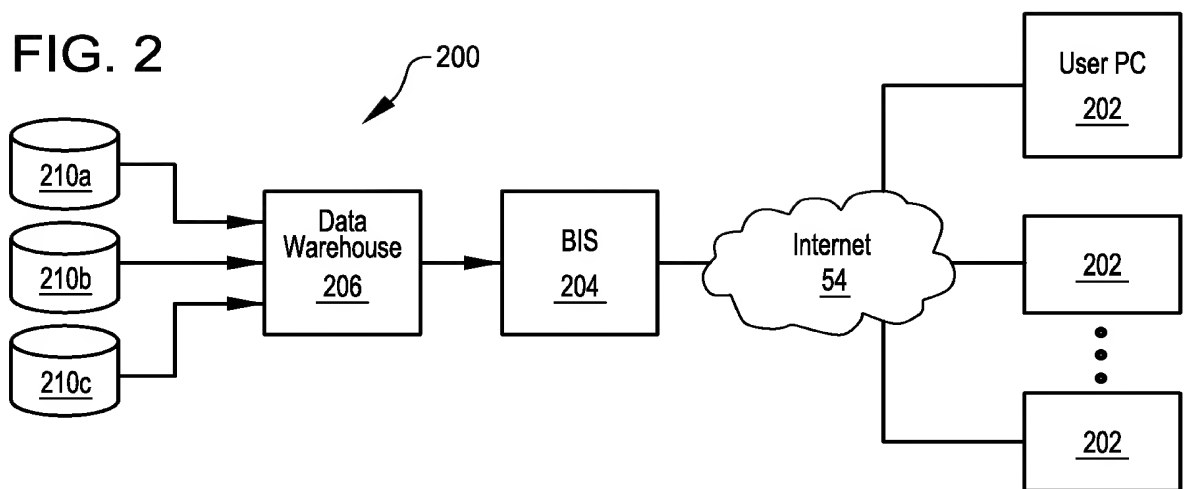


FIG. 3

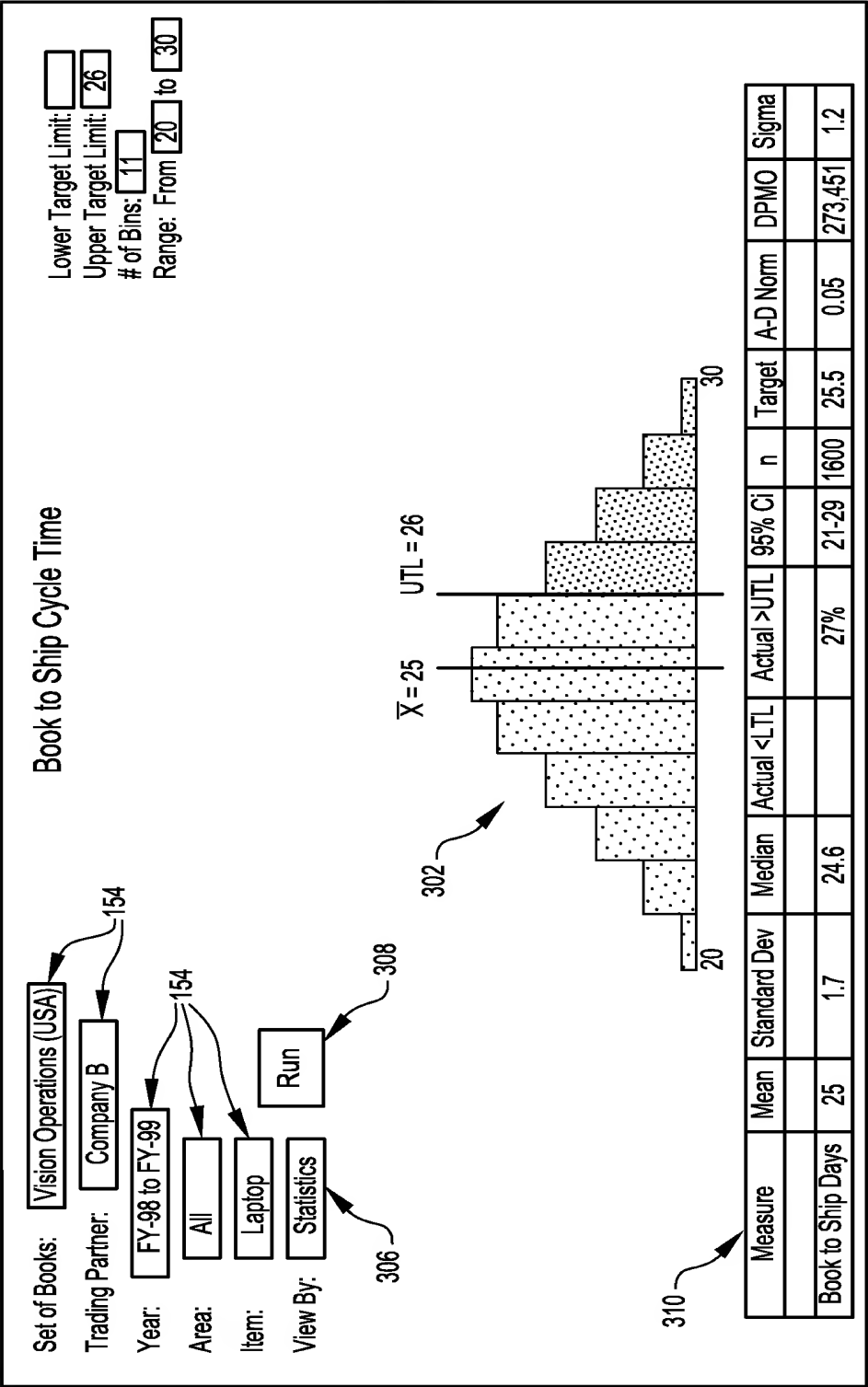


FIG. 4

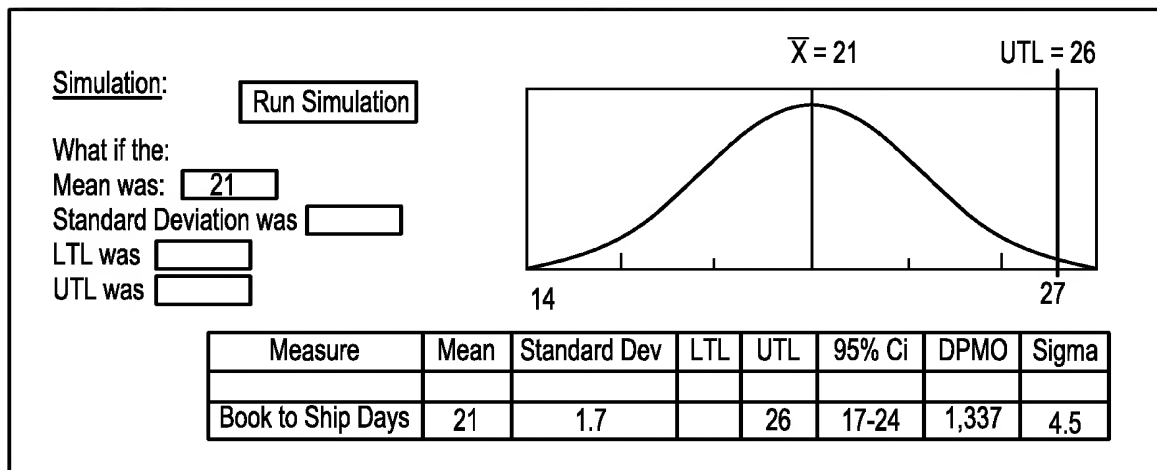


FIG. 5

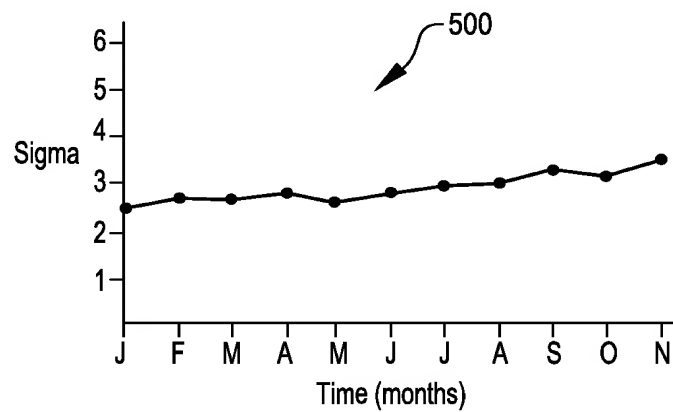


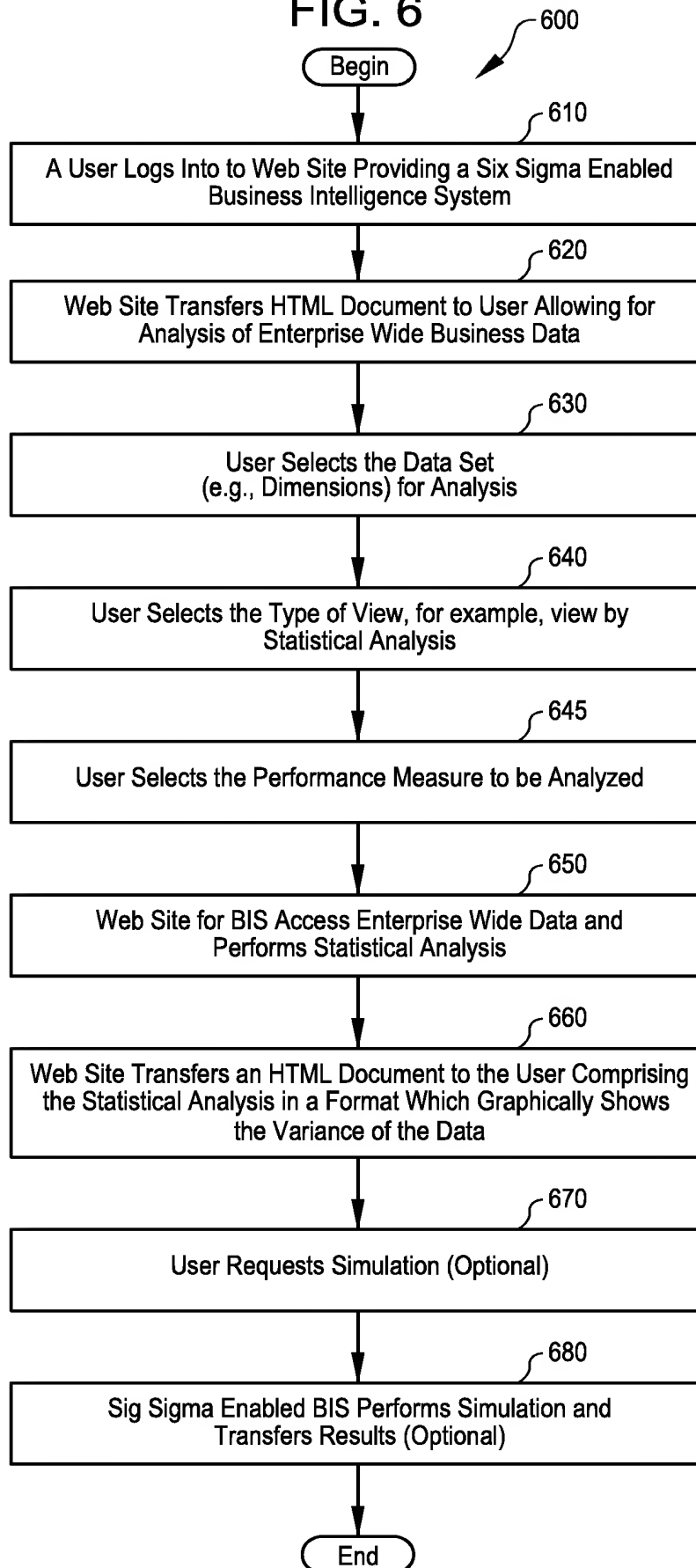
FIG. 6

FIG. 7

700

Performance Measure		Customize	
Book-to-Ship Cycle Time (Days)		706	
Book-to-Ship Cycle Time (Sigma)		25	
Book-to-Ship Cycle Time (Sigma)		2.1	
Favorites		Customize	
② Journal		702	
② Industry Standard			
② BIS Homepage			
② Resource Utilization Report			
② Financials Intelligence Demo			
Navigate		704	
Self Service			
② Financials Intelligence			
② Supply Chain Intelligence			
② Performance Management Framework			
② Purchasing Intelligence			
Applications			
② Manufacturing & Distribution Manager			
Charts: Book to Ship Cycle Time		302	
		<p>Book-to-Ship Cycle Time (Days)</p> <p>$\bar{X} = 25$ UTL = 26</p> <p>20 30</p>	
Navigations		Customize	
Type	Subject	708	Sent
OBIS Corrective Action	Book-to-Ship Cycles Time Alert		02-Jan-1999
OBIS Corrective Action	\$8.5 million Export Order to be fulfilled in 6 weeks		03-Jan-2000
OBIS Corrective Action	Contract Leakage % Exceeds Target (Actual:21.0 Target: 20.0)		04-Jan-2000
OBIS Corrective Action	Adjustment to expense report W1977878		04-Jan-2000

FIG. 8

800

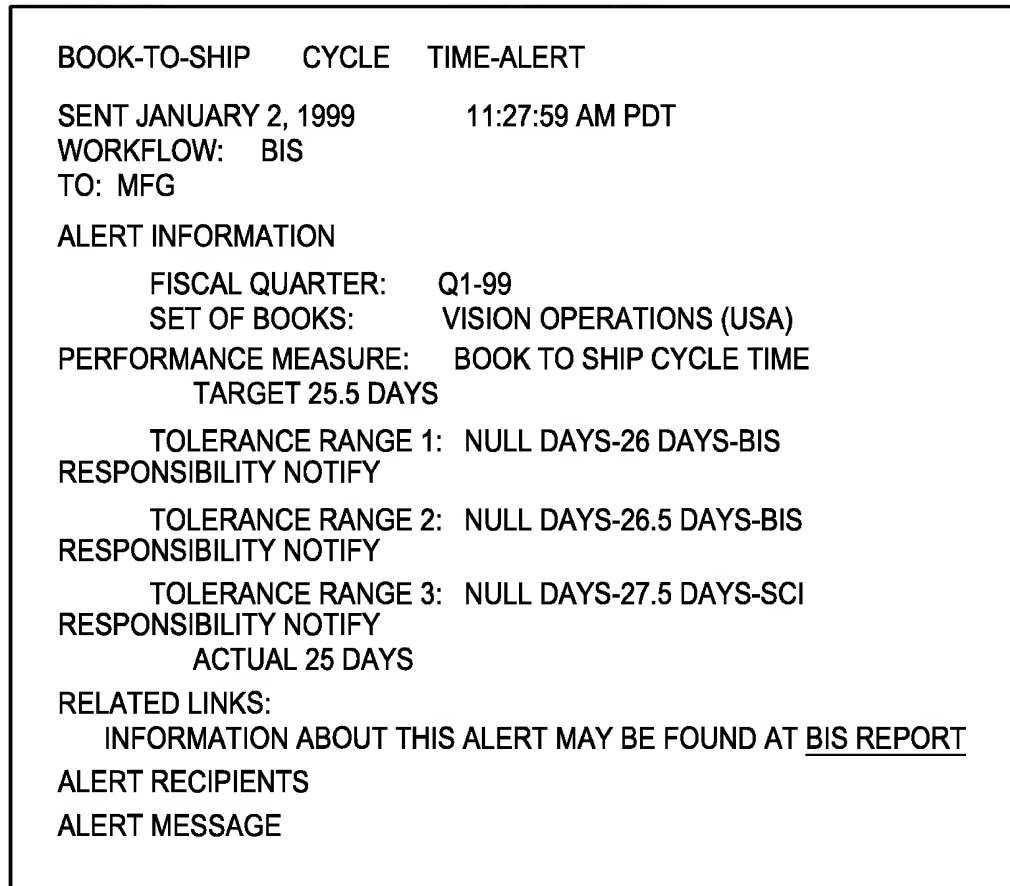


FIG. 9

